

Electronic Acknowledgement Receipt

EFS ID:	4144695
Application Number:	09826121
International Application Number:	
Confirmation Number:	2317
Title of Invention:	Method, system, and program for customer service and support management
First Named Inventor/Applicant Name:	Andy Ming Lee
Customer Number:	74162
Filer:	Scott C. Harris
Filer Authorized By:	
Attorney Docket Number:	Alorica-002001
Receipt Date:	20-OCT-2008
Filing Date:	04-APR-2001
Time Stamp:	18:35:52
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$130
RAM confirmation Number	4197
Deposit Account	504376
Authorized User	

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part/.zip	Pages (if appl.)
1	Amendment After Final	alorgia2001_amendment1008.pdf	75291 14bc40e3ae51ef01580f1b641a8579e0e9398842	no	26

Warnings:**Information:**

2	Fee Worksheet (PTO-06)	fee-info.pdf	29837 5a286c337479e74d6527b4d5a9d00c1788311ae119	no	2
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Total Files Size (in bytes):	105128
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

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